

RENATA MENDENHALL V. RELIANCE STANDARD LIFE INSURANCE  
COMPANY, a foreign corporation,

CASE NO. 2:21-CV-00759 LJK

DECLARATION OF AARON I. ENGLE IN SUPPORT OF  
PLAINTIFF'S REPLY TO DEFENDANT'S OPPOSITION  
TO PLAINTIFF'S MOTION TO COMPEL

EXHIBIT 1

Description	Reserve	Pending Charge	Paid/Received	Pending Payment	Incurred
Benefit			34394.05		34394.05
Benefit Payment at 01/23/19	0		2132.59		2132.59
Benefit Payment at 01/23/20	0		2804.53		2804.53
Benefit Payment at 02/23/19	0		1246.22		1246.22
Benefit Payment at 03/23/19	0		1602.11		1602.11
Benefit Payment at 04/23/19	0		1438.59		1438.59
Benefit Payment at 05/23/19	0		2278.41		2278.41
Benefit Payment at 06/23/19	0		1050.79		1050.79
Benefit Payment at 07/23/19	0		1050.79		1050.79
Benefit Payment at 08/23/18	0		1607.92		1607.92
Benefit Payment at 08/23/19	0		1635.37		1635.37
Benefit Payment at 09/23/18	0		1939.98		1939.98
Benefit Payment at 09/23/19	0		2804.53		2804.53
Benefit Payment at 10/23/18	0		1437.49		1437.49
Benefit Payment at 10/23/19	0		2804.53		2804.53
Benefit Payment at 11/23/18	0		1432.19		1432.19
Benefit Payment at 11/23/19	0		2804.53		2804.53
Benefit Payment at 12/23/18	0		1518.95		1518.95
Benefit Payment at 12/23/19	0		2804.53		2804.53
Expense			2337.5		2337.5
155	0		2337.5		2337.5

**Activity Management****Claim Diary Log Report**Claim Event Number: **2019-09-17-0162**

Date	Type	Object Name	Description	Name	Status	Claim #
09/17/2019	Transaction	Claim	App Received	471mmp		LTD-01
09/17/2019	Field Update	Claim -> Claim Status	Changed to: PENDING Old value: INCOMPLETESUBMISSION	471mmp	PENDING	LTD-01
09/17/2019	Field Update	Claim -> Claim Status Reason Code	Changed to: 46 Old value: 22	471mmp	PENDING	LTD-01
09/17/2019	Field Update	Claim -> Incomplete To Pending	NEW: 09/17/19	471mmp	PENDING	LTD-01
09/17/2019	Field Update	Claim -> Loss Date	NEW: 06/25/19	471mmp	PENDING	LTD-01
09/17/2019	Field Update	Claim -> Claim Status	NEW: PENDING	471mmp	PENDING	LTD-01
09/17/2019	Field Update	Claim -> Claim Status Reason Code	NEW: 46	471mmp	PENDING	LTD-01
09/17/2019	TASK (Proc)	Claim -> LTD-CLAIM-PENDING	PENDING2 -> Determine Occupation	INT03	PENDING	LTD-01
09/17/2019	TASK (Proc)	Claim -> LTD-CLAIM-PENDING	PENDING1 -> Carry Out Phone Interview for the Insured	INT03	PENDING	LTD-01
09/17/2019	TASK (Proc)	Claim -> CLAIMLOB	VOCREHAB -> Assign VocRehab Specialist	INT03	PENDING	LTD-01
09/17/2019	TASK (Proc)	Claim -> CLAIMLOB	ASSIGN -> Claim LOB has been assigned	INT03	PENDING	LTD-01
09/17/2019	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=394083152	700otj	PENDING	LTD-01
09/17/2019	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=394083152	700mka	PENDING	LTD-01
09/17/2019	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=394083152	Claims Document	PENDING	LTD-01
09/17/2019	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=394083154	Claims Document	PENDING	LTD-01
09/17/2019	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=394083155	Claims Document	PENDING	LTD-01
09/17/2019	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=394083155	700mka	PENDING	LTD-01
09/17/2019	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=394083155	700otj	PENDING	LTD-01
09/17/2019	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=394083154	700mka	PENDING	LTD-01
09/17/2019	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=394083154	700otj	PENDING	LTD-01
09/17/2019	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=394083160	700otj	PENDING	LTD-01
09/17/2019	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=394083160	Claims Document	PENDING	LTD-01
09/17/2019	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=394083160	700mka	PENDING	LTD-01
09/17/2019	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=394083162	700otj	PENDING	LTD-01
09/17/2019	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=394083163	700mka	PENDING	LTD-01
09/17/2019	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=394083163	700otj	PENDING	LTD-01
09/17/2019	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=394083162	700mka	PENDING	LTD-01
09/17/2019	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=394083162	Claims Document	PENDING	LTD-01
09/17/2019	TASK (Proc)	Claim -> CLAIMLOB	ASSIGN -> Claim Reassigned -2019-09-17-0162-LTD-01	310cax	PENDING	LTD-01
09/17/2019	Notes	Claim		471hje	PENDING	LTD-01
09/17/2019	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=394088551	700otj	PENDING	LTD-01
09/17/2019	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=394088551	700mka	PENDING	LTD-01
09/17/2019	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=394088551	Claims Document	PENDING	LTD-01
09/17/2019	TASK	Claim	Reminder7 documents indexed	CE-INTEGRATED	PENDING	LTD-01
09/23/2019	Notes	Claim		428msc	PENDING	LTD-01
09/23/2019	Notes	Claim		428msc	PENDING	LTD-01
09/23/2019	Notes	Claim		428msc	PENDING	LTD-01
09/23/2019	Notes	Claim		428msc	PENDING	LTD-01
09/26/2019	Notes	Claim		401mmo	PENDING	LTD-01
09/26/2019	TASK	Claim	ReminderILTPC	CE-LTD	PENDING	LTD-01
09/26/2019	Notes	Claim		401mmo	PENDING	LTD-01
09/26/2019	Notes	Claim		401mmo	PENDING	LTD-01
09/26/2019	Notes	Claim		401mmo	PENDING	LTD-01

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Date	Type	Object Name	Description	Name	Status	Claim #
09/26/2019	Document		POL Initial Letter	401mmo	PENDING	LTD-01
09/26/2019	Notes	Claim		401mmo	PENDING	LTD-01
09/30/2019	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=394234327	700sra	PENDING	LTD-01
09/30/2019	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=394234327	Claims Document	PENDING	LTD-01
10/01/2019	Notes	Claim		401mmo	PENDING	LTD-01
10/01/2019	TASK	Claim	ReminderPOL 30	CE-LTD	PENDING	LTD-01
10/01/2019	Notes	Claim		401mmo	PENDING	LTD-01
10/01/2019	Field Update	Diagnosis -> Primary diagnosis	NEW: M79.7	401mmo	PENDING	LTD-01
10/01/2019	Field Update	Diagnosis -> Primary Ind	NEW: no	401mmo	PENDING	LTD-01
10/01/2019	Field Update	Diagnosis -> Primary diagnosis	NEW: L40.52	401mmo	PENDING	LTD-01
10/01/2019	Field Update	Diagnosis -> Primary Ind	NEW: no	401mmo	PENDING	LTD-01
10/01/2019	Field Update	Diagnosis -> Primary diagnosis	NEW: F33.9	401mmo	PENDING	LTD-01
10/01/2019	Field Update	Diagnosis -> Primary Ind	NEW: no	401mmo	PENDING	LTD-01
10/01/2019	Field Update	Diagnosis -> Primary diagnosis	NEW: R76.0	401mmo	PENDING	LTD-01
10/01/2019	Field Update	Diagnosis -> Primary Ind	NEW: no	401mmo	PENDING	LTD-01
10/01/2019	Notes	Claim		401mmo	PENDING	LTD-01
10/02/2019	TASK	Claim	Reminder1 document indexed	CE-INTEGRATED	PENDING	LTD-01
10/03/2019	Notes	Claim		401mmo	PENDING	LTD-01
10/07/2019	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=394308698	700otj	PENDING	LTD-01
10/07/2019	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=394308698	Claims Document	PENDING	LTD-01
10/07/2019	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=394308698	700okf	PENDING	LTD-01
10/07/2019	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=394308708	Claims Document	PENDING	LTD-01
10/07/2019	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=394308708	700okf	PENDING	LTD-01
10/07/2019	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=394308708	700otj	PENDING	LTD-01
10/08/2019	TASK	Claim	Reminder2 Documents Indexed	CE-INTEGRATED	PENDING	LTD-01
10/08/2019	Notes	Claim		401mmo	PENDING	LTD-01
10/08/2019	Notes	Claim		401mmo	PENDING	LTD-01
10/09/2019	Notes	Claim		401mmo	PENDING	LTD-01
10/17/2019	Notes	Claim		401mmo	PENDING	LTD-01
10/21/2019	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=394480747	700oral	PENDING	LTD-01
10/21/2019	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=394480747	Claims Document	PENDING	LTD-01
10/22/2019	TASK	Claim	ReminderPlease see Note - RP Request exceeds \$100	CE-INTEGRATED	PENDING	LTD-01
10/22/2019	TASK	Claim	Reminderek to pay fee	CE-INTEGRATED	PENDING	LTD-01
10/22/2019	TASK	Claim	Reminder1 Document Indexed	CE-INTEGRATED	PENDING	LTD-01
10/25/2019	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=394536142	Claims Document	PENDING	LTD-01
10/25/2019	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=394536142	700mcb	PENDING	LTD-01
10/29/2019	TASK	Claim	Reminder1 document indexed	CE-INTEGRATED	PENDING	LTD-01
10/31/2019	Transaction	Coverage	Open	310hcx		LTD-01
11/05/2019	Notes	Claim		401mmo	PENDING	LTD-01
11/05/2019	Notes	Claim		401mmo	PENDING	LTD-01
11/05/2019	TASK	Claim	ReminderInitial Medical Review	NURSE	PENDING	LTD-01
11/05/2019	Notes	Claim		401mmo	PENDING	LTD-01
11/05/2019	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=394664680	700otj	PENDING	LTD-01
11/05/2019	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=394664680	Claims Document	PENDING	LTD-01
11/05/2019	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=394664680	700ulc	PENDING	LTD-01
11/05/2019	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=394666838	Claims Document	PENDING	LTD-01
11/05/2019	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=394666838	700ulc	PENDING	LTD-01
11/05/2019	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=394666838	700otj	PENDING	LTD-01
11/06/2019	Notes	Claim		401mmo	PENDING	LTD-01
11/06/2019	TASK (Proc)	Claim -> CLAIMLOB	ASSIGN -> Claim Reassigned -2019-09-17-0162-LTD-01	428amz	PENDING	LTD-01
11/06/2019	TASK (Proc)	Claim -> CLAIMLOB	ASSIGN -> Claim Reassigned -2019-09-17-0162-LTD-01	428amz	PENDING	LTD-01
11/07/2019	Notes	Claim		401mmo	PENDING	LTD-01
11/11/2019	Notes	Claim		428mmr	PENDING	LTD-01
11/11/2019	Field Update	Claim -> Loss Date	Changed to: 05/25/18 Old value: 06/25/19	428mmr	PENDING	LTD-01
11/11/2019	TASK (Proc)	Claim -> CLAIMLOB	ASSIGN -> Claim Reassigned -2019-09-17-0162-LTD-01	428era	PENDING	LTD-01
11/11/2019	TASK (Proc)	Claim -> CLAIMLOB	ASSIGN -> Claim LOB has been assigned	INT03	PENDING	LTD-01
11/11/2019	Notes	Claim		428mmr	PENDING	LTD-01
11/18/2019	Field Update	Diagnosis -> Primary Ind	NEW: no	422sap	PENDING	LTD-01
11/18/2019	Field Update	Diagnosis -> Primary diagnosis	NEW: M25.9	422sap	PENDING	LTD-01
11/18/2019	Notes	DURATIONREVIEW		422sap	PENDING	LTD-01
11/18/2019	TASK	Claim	ReminderInitial review complete	CE-INTEGRATED	PENDING	LTD-01
11/26/2019	Transaction	Coverage	Open	428mmr		LTD-01
11/26/2019	Field Update	ClaimEvent -> Reason Code	NEW: 46	428mmr	PENDING	LTD-01
11/26/2019	Field Update	ClaimEvent -> Status	NEW: Pending	428mmr	PENDING	LTD-01
11/26/2019	Field Update	Eligibility -> Plan Duration Date	NEW: 12/19/35	428mmr	PENDING	LTD-01
11/26/2019	Field Update	Pre-Ex -> Outcome	Changed to: NO Old value: Pending	428mmr	PENDING	LTD-01
11/26/2019	Field Update	Eligibility -> Outcome	Changed to: Approved Old value: Pending	428mmr	PENDING	LTD-01
11/26/2019	Field Update	Eligibility -> Outcome	Changed to: Approved Old value: Pending	428mmr	PENDING	LTD-01
11/26/2019	Notes	Claim	Management	428mmr	PENDING	LTD-01
11/26/2019	Notes	Claim		428mmr	PENDING	LTD-01
11/26/2019	Notes	Claim		428mmr	PENDING	LTD-01
11/26/2019	Notes	Claim		428mmr	PENDING	LTD-01
11/26/2019	TASK	Claim	ReminderPayroll received ?see below	CE-LTD	PENDING	LTD-01
11/26/2019	Field Update	Diagnosis -> Primary diagnosis	NEW: D17	428mmr	PENDING	LTD-01

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Date	Type	Object Name	Description	Name	Status	Claim #
11/26/2019	Field Update	Diagnosis -> Primary Ind	NEW: no	428mmr	PENDING	LTD-01
11/26/2019	Field Update	Diagnosis -> Primary Ind	Changed to: yes Old value: no	428mmr	PENDING	LTD-01
11/26/2019	Notes	Claim	Management	428mmr	PENDING	LTD-01
12/03/2019	Notes	Claim		401lmo	PENDING	LTD-01
12/11/2019	Notes	Claim		428mmr	PENDING	LTD-01
12/11/2019	Notes	Claim		428mmr	PENDING	LTD-01
12/18/2019	TASK	Claim	ReminderF/U payroll - complete approval	CE-LTD	PENDING	LTD-01
12/18/2019	Notes	Claim		428mmr	PENDING	LTD-01
12/18/2019	Notes	Claim		428mmr	PENDING	LTD-01
12/20/2019	TASK	Claim	ReminderContact PH on this claim, will forward the email	CE-INTEGRATED	PENDING	LTD-01
12/20/2019	Notes	Claim		428mmr	PENDING	LTD-01
12/23/2019	Notes	Claim		428mmr	PENDING	LTD-01
12/27/2019	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=395330570	Claims Document	PENDING	LTD-01
12/27/2019	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=395330570	700mka	PENDING	LTD-01
12/30/2019	TASK	Claim	Reminder1 document indexed	CE-MATRIX	PENDING	LTD-01
12/30/2019	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=395354043	Claims Document	PENDING	LTD-01
12/30/2019	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=395354043	700ulc	PENDING	LTD-01
12/30/2019	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=395354043	700cmt	PENDING	LTD-01
12/31/2019	TASK	Claim	Reminder1 Document Indexed	CE-INTEGRATED	PENDING	LTD-01
01/02/2020	Notes	Claim		428mmr	PENDING	LTD-01
01/02/2020	TASK	Claim	ReminderComplete WIB/WS for Approval	CE-LTD	PENDING	LTD-01
01/08/2020	Notes	Claim		428mmr	PENDING	LTD-01
01/08/2020	Notes	Claim		428mmr	PENDING	LTD-01
01/08/2020	Transaction	Claim	Open	428mmr		LTD-01
01/08/2020	Field Update	Claim -> Claim Status	Changed to: OPEN Old value: PENDING	428mmr	OPEN	LTD-01
01/08/2020	TASK	Claim	ReminderSSD hardship	SS	OPEN	LTD-01
01/08/2020	TASK (Proc)	Claim -> LTD-CLAIM-OPEN	OPENCLAIM2 -> Send Payment Approval Letter	INT03	OPEN	LTD-01
01/08/2020	TASK (Proc)	Claim -> LTD-CLAIM-OPEN	OPENCLAIM -> Triage Review	INT03	OPEN	LTD-01
01/08/2020	TASK (Proc)	Claim -> LTD-CLAIM-OPEN	OPENCLAIM3 -> Pers/Strs offset investigation required	INT03	OPEN	LTD-01
01/08/2020	TASK (Proc)	Claim -> LTD-CLAIM	SS3 -> Review the Claim LOB for SS benefit potential.	422gkr	OPEN	LTD-01
01/08/2020	TASK (Proc)	Claim -> LTD-CLAIM	SS3 -> Review the Claim LOB for SS benefit potential.	INT03	OPEN	LTD-01
01/08/2020	TASK	Claim	ReminderApproval review	CE-MATRIX	OPEN	LTD-01
01/08/2020	TASK	Claim	ReminderF/U approval & RTW status /SEE below	CE-LTD	OPEN	LTD-01
01/08/2020	Notes	Claim		428mmr	OPEN	LTD-01
01/08/2020	TASK (Proc)	Claim -> BATCH-TASKS	FinalPayment -> Final Payment on Payment Schedule	INT03	OPEN	LTD-01
01/09/2020	Notes	Claim		428tdj	OPEN	LTD-01
01/09/2020	Field Update	Claim -> Claim Status Reason Code	Changed to: 32 Old value: 46	428tdj	OPEN	LTD-01
01/09/2020	Field Update	OtherIncome -> SS Dependent Status	NEW: Allsup Tracking	422wsm	OPEN	LTD-01
01/09/2020	Field Update	OtherIncome -> SS Pursue Flag	NEW: No	422wsm	OPEN	LTD-01
01/09/2020	Field Update	OtherIncome -> Status Description	NEW: No Action	422wsm	OPEN	LTD-01
01/09/2020	Field Update	OtherIncome -> Dependent Pursue Flag	NEW: No	422wsm	OPEN	LTD-01
01/09/2020	Notes	OTHERINCOME		422wsm	OPEN	LTD-01
01/09/2020	TASK	Claim	ReminderAllsup Review	CE-LTD	OPEN	LTD-01
01/10/2020	Notes	Claim		428mmr	OPEN	LTD-01
01/10/2020	Notes	Claim		428mmr	OPEN	LTD-01
01/14/2020	Notes	Claim		428mmr	OPEN	LTD-01
01/14/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=395561193	700sra	OPEN	LTD-01
01/14/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=395561193	Claims Document	OPEN	LTD-01
01/15/2020	TASK	Claim	Reminder1 document indexed	CE-INTEGRATED	OPEN	LTD-01
01/23/2020	TASK	Claim	ReminderUpdate medical, RTW status and reassign to ongoing	CE-LTD	OPEN	LTD-01
02/08/2020	Notes	Claim	Management	428mmr	OPEN	LTD-01
02/08/2020	Notes	Claim		428mmr	OPEN	LTD-01
02/08/2020	Notes	Claim		428mmr	OPEN	LTD-01
02/08/2020	Notes	Claim		428mmr	OPEN	LTD-01
02/08/2020	TASK	Claim	ReminderAC- Transfer	CE-LTD	OPEN	LTD-01
02/08/2020	Document		Ongoing POL	428mmr	OPEN	LTD-01
02/08/2020	Notes	Claim		428mmr	OPEN	LTD-01
02/11/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=395960153	Claims Document	OPEN	LTD-01
02/11/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=395960153	700otj	OPEN	LTD-01
02/11/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=395960153	700ulc	OPEN	LTD-01
02/11/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=395960177	Claims Document	OPEN	LTD-01
02/11/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=395960177	700otj	OPEN	LTD-01
02/11/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=395960177	700ulc	OPEN	LTD-01
02/12/2020	Notes	Claim		428mmr	OPEN	LTD-01
02/12/2020	TASK (Proc)	Claim -> CLAIMLOB	ASSIGN -> Claim Reassigned -2019-09-17-0162-LTD-01	428cra	OPEN	LTD-01
02/13/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=395991496	Claims Document	OPEN	LTD-01
02/13/2020	Notes	Claim		428mmr	OPEN	LTD-01
02/14/2020	Notes	Claim		428bwi	OPEN	LTD-01
02/14/2020	Notes	Claim	Management	428bwi	OPEN	LTD-01
02/14/2020	Notes	Claim	Management	428bwi	OPEN	LTD-01
02/14/2020	TASK	Claim	ReminderStatus Call	CE-LTD	OPEN	LTD-01
02/14/2020	Notes	Claim		428mmr	OPEN	LTD-01
02/18/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=396028592	700mka	OPEN	LTD-01
02/18/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=396028592	Claims Document	OPEN	LTD-01

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Date	Type	Object Name	Description	Name	Status	Claim #
02/18/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=396028592	700otj	OPEN	LTD-01
02/18/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=396028615	700mka	OPEN	LTD-01
02/18/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=396028615	700otj	OPEN	LTD-01
02/18/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=396028615	Claims Document	OPEN	LTD-01
02/18/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=396035761	Claims Document	OPEN	LTD-01
02/18/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=396035761	700otj	OPEN	LTD-01
02/18/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=396035761	700mka	OPEN	LTD-01
02/18/2020	Notes	Claim		428mmr	OPEN	LTD-01
02/18/2020	TASK	Claim	Reminder3 documents indexed	CE-MATRIX	OPEN	LTD-01
02/20/2020	TASK	Claim	ReminderRequest Payroll	CE-LTD	OPEN	LTD-01
02/21/2020	Notes	Claim	Management	428bwi	OPEN	LTD-01
02/21/2020	Notes	Claim		428bwi	OPEN	LTD-01
02/21/2020	TASK	Claim	Reminder30ay pol due	CE-LTD	OPEN	LTD-01
02/24/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=396123106	Claims Document	OPEN	LTD-01
02/24/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=396123106	700sra	OPEN	LTD-01
02/24/2020	TASK	Claim	Reminder1s Payroll back?	CE-LTD	OPEN	LTD-01
02/25/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=396133958	Claims Document	OPEN	LTD-01
02/25/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=396133958	700otj	OPEN	LTD-01
02/25/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=396133958	700otj	OPEN	LTD-01
02/25/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=396133958	700ulc	OPEN	LTD-01
02/25/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=396133958	700okf	OPEN	LTD-01
02/25/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=396133958	700mcb	OPEN	LTD-01
02/25/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=396142975	700ulc	OPEN	LTD-01
02/25/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=396142975	700otj	OPEN	LTD-01
02/25/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=396142975	700okf	OPEN	LTD-01
02/25/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=396142975	700otj	OPEN	LTD-01
02/25/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=396142975	Claims Document	OPEN	LTD-01
02/25/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=396142975	700mcb	OPEN	LTD-01
02/26/2020	TASK	Claim	Reminder2 Documents Indexed	CE-INTEGRATED	OPEN	LTD-01
02/27/2020	Notes	Claim	Management	428bwi	OPEN	LTD-01
02/27/2020	TASK	Claim	Reminder1s payroll back for WIB calc?	CE-LTD	OPEN	LTD-01
02/28/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=396202619	Claims Document	OPEN	LTD-01
02/28/2020	Notes	Claim	Management	428bwi	OPEN	LTD-01
03/03/2020	Notes	Claim	Management	428bwi	OPEN	LTD-01
03/03/2020	Notes	Claim	Management	428bwi	OPEN	LTD-01
03/03/2020	TASK (Proc)	Claim -> WORKSHEET-APPROVE	WorksheetNotification -> Worksheet Approved - 2019-09-17-0162-LTD-01 04	INT03	OPEN	LTD-01
03/03/2020	TASK (Proc)	Claim -> WORKSHEET-APPROVE	WorksheetApproval -> Worksheet Approved - 2019-09-17-0162-LTD-01 04	INT03	OPEN	LTD-01
03/03/2020	TASK (Proc)	Claim -> WORKSHEET-APPROVE	WorksheetApproval -> Worksheet Approval Request - 2019-09-17-0162-LTD-01 05	INT03	OPEN	LTD-01
03/03/2020	TASK (Proc)	Claim -> WORKSHEET-APPROVE	WorksheetNotification -> Waiting for Approval Request - 2019-09-17-0162-LTD-01 05	INT03	OPEN	LTD-01
03/03/2020	Notes	Claim		428pjr	OPEN	LTD-01
03/05/2020	Notes	Claim	Management	428bwi	OPEN	LTD-01
03/10/2020	TASK	Claim	ReminderSubsequent Review – LTD	NURSE	OPEN	LTD-01
03/10/2020	TASK	Claim	ReminderNCM back?	CE-LTD	OPEN	LTD-01
03/16/2020	Notes	Claim	Management	428bwi	OPEN	LTD-01
03/16/2020	Notes	Claim	Management	428bwi	OPEN	LTD-01
03/20/2020	Notes	OTHERINCOME		426wac	OPEN	LTD-01
03/23/2020	Notes	DURATIONREVIEW		422fmo	OPEN	LTD-01
03/23/2020	TASK	Claim	ReminderMedical-Sub Completed	CE-INTEGRATED	OPEN	LTD-01
03/24/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=396549807	Claims Document	OPEN	LTD-01
03/25/2020	Notes	Claim	Management	428bwi	OPEN	LTD-01
03/25/2020	Field Update	Claim -> Claim Status Reason Code	Changed to: 62 Old value: 32	428bwi	CLOSED	LTD-01
03/25/2020	Field Update	Claim -> Claim Status	Changed to: CLOSED Old value: OPEN	428bwi	CLOSED	LTD-01
03/25/2020	Transaction	Claim	Close	428bwi		LTD-01
03/25/2020	TASK	Claim	ReminderClaim closed-Send closure letter	CE-LTD	CLOSED	LTD-01
03/26/2020	Document		Language Assistance Letter	428bwi	CLOSED	LTD-01
03/26/2020	Notes	Claim		428bwi	CLOSED	LTD-01
03/26/2020	Notes	Claim	Management	428bwi	CLOSED	LTD-01
03/26/2020	Notes	Claim	Management	428bwi	CLOSED	LTD-01
03/26/2020	Notes	Claim		428pjr	CLOSED	LTD-01
03/26/2020	Notes	Claim	Management	428pjr	CLOSED	LTD-01
03/26/2020	Notes	Claim		428pjr	CLOSED	LTD-01
03/27/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=396585076	700mcb	CLOSED	LTD-01
03/27/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=396585076	700okf	CLOSED	LTD-01
03/27/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=396585076	Claims Document	CLOSED	LTD-01
03/30/2020	TASK	Claim	Reminder1 Document Indexed	CE-INTEGRATED	CLOSED	LTD-01
04/02/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=396666815	Claims Document	CLOSED	LTD-01
04/02/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=396666814	700otj	CLOSED	LTD-01
04/02/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=396666815	700otj	CLOSED	LTD-01
04/02/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=396666814	700mmr	CLOSED	LTD-01
04/02/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=396666815	700mmr	CLOSED	LTD-01
04/02/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=396666814	Claims Document	CLOSED	LTD-01
04/03/2020	TASK	Claim	Reminder2 documents indexed	CE-MATRIX	CLOSED	LTD-01
04/06/2020	TASK	Claim	ReminderSubsequent Review – LTD (Amended)	NURSE	CLOSED	LTD-01
04/06/2020	TASK	Claim	ReminderNCM follow up	CE-LTD	CLOSED	LTD-01

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Date	Type	Object Name	Description	Name	Status	Claim #
04/08/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=396719960	Claims Document	CLOSED	LTD-01
04/08/2020	Notes	Claim	Management	428bwi	CLOSED	LTD-01
04/08/2020	TASK	Claim	Remindersend 2nd closure letter	CE-LTD	CLOSED	LTD-01
04/09/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=396736290	Claims Document	CLOSED	LTD-01
04/12/2020	Notes	Claim		428bwi	CLOSED	LTD-01
04/13/2020	Notes	Claim		428bjr	CLOSED	LTD-01
04/13/2020	TASK	Claim	Claim AssignmentNew Appeal has been assigned	QRM	CLOSED	LTD-01
04/13/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=396761698	CE-LTD	CLOSED	LTD-01
04/14/2020	TASK	Claim	ReminderNew Appeal Assigned to you - Renata Mendenhall	APPEAL	CLOSED	LTD-01
04/14/2020	Notes	Claim		428bwi	CLOSED	LTD-01
04/21/2020	Field Update	Appeals -> Status Code	NEW: Appeal Accepted/Pending	422sts	CLOSED	LTD-01
04/21/2020	Notes	Claim		422sts	CLOSED	LTD-01
04/21/2020	Notes	APPEALS	Management	422sts	CLOSED	LTD-01
04/21/2020	Notes	Claim		422sts	CLOSED	LTD-01
04/21/2020	TASK	Claim	ReminderReferred for Rheum. Peer Review per File; Was Report Completed?	APPEAL	CLOSED	LTD-01
04/21/2020	TASK (Proc)	Claim -> CLAIMLOB	DOCARRIVAL -> Document Arrival Task-Appeal Status Change	INT03	CLOSED	LTD-01
04/27/2020	Notes	APPEALS	Management	422sts	CLOSED	LTD-01
05/12/2020	Notes	APPEALS	Management	422sts	CLOSED	LTD-01
05/12/2020	Notes	APPEALS	Management	422sts	CLOSED	LTD-01
05/12/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=397060788	APPEAL	CLOSED	LTD-01
05/12/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=397064261	APPEAL	CLOSED	LTD-01
05/12/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=397064271	APPEAL	CLOSED	LTD-01
05/15/2020	Notes	APPEALS	Management	422sts	CLOSED	LTD-01
05/15/2020	Notes	APPEALS	Management	422sts	CLOSED	LTD-01
05/15/2020	TASK	Claim	ReminderOFFER REBUTTAL (GIVE 2 WEEKS TO SEND INFO)	APPEAL	CLOSED	LTD-01
05/18/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=397114665	APPEAL	CLOSED	LTD-01
05/18/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=397114872	APPEAL	CLOSED	LTD-01
05/18/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=397114875	APPEAL	CLOSED	LTD-01
05/18/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=397117156	APPEAL	CLOSED	LTD-01
05/18/2020	TASK	Claim	ReminderREBUTTAL DUE TODAY; Per Peer, No Suppor for R&Ls	APPEAL	CLOSED	LTD-01
05/18/2020	Notes	Claim		422sts	CLOSED	LTD-01
05/26/2020	Notes	APPEALS	Management	422sts	CLOSED	LTD-01
05/26/2020	Notes	APPEALS	Management	422sts	CLOSED	LTD-01
05/26/2020	TASK	Claim	ReminderReferred for Int. Med. Peer Review As Well (EE Req); Completed?	APPEAL	CLOSED	LTD-01
05/26/2020	Field Update(Comm)	Communications	Email Outgoing	422sts	CLOSED	LTD-01
05/26/2020	Notes	APPEALS	Management	422sts	CLOSED	LTD-01
05/28/2020	Notes	APPEALS	Management	422sts	CLOSED	LTD-01
05/29/2020	Notes	APPEALS	Management	422sts	CLOSED	LTD-01
06/02/2020	Notes	APPEALS	Management	422sts	CLOSED	LTD-01
06/05/2020	TASK	Claim	ReminderOWN OCC REVIEW (When Does are Scanned)	APPEAL	CLOSED	LTD-01
06/05/2020	Notes	APPEALS	Management	422sts	CLOSED	LTD-01
06/05/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=397291795	APPEAL	CLOSED	LTD-01
06/05/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=397291796	APPEAL	CLOSED	LTD-01
06/05/2020	TASK	Claim	ReminderAppeal: Own Occ Analysis [Please See Details]	VRS	CLOSED	LTD-01
06/05/2020	TASK	Claim	ReminderAppeal: Own Occ Analysis [Please See Details]	422bmx	CLOSED	LTD-01
06/05/2020	TASK	Claim	ReminderTASK SET FOR VRS REVIEW; COMPLETED?	APPEAL	CLOSED	LTD-01
06/05/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=397297770	APPEAL	CLOSED	LTD-01
06/05/2020	Notes	Claim		422bmx	CLOSED	LTD-01
06/05/2020	Notes	VOCREHAB		422bmx	CLOSED	LTD-01
06/08/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=397303935	APPEAL	CLOSED	LTD-01
06/08/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=397303937	APPEAL	CLOSED	LTD-01
06/08/2020	TASK	Claim	ReminderREBUTTAL DUE TODAY; Per Peer & VRS, EE Capable of Reg. Occ.	APPEAL	CLOSED	LTD-01
06/08/2020	Notes	Claim		422sts	CLOSED	LTD-01
06/08/2020	Field Update(Comm)	Communications	Email Incoming	422sts	CLOSED	LTD-01
06/12/2020	TASK	Claim	ReminderREBUTTAL DUE 6/22/20; Per Peer & VRS, EE Capable of Reg. Occ.	APPEAL	CLOSED	LTD-01
06/15/2020	Notes	APPEALS	Management	422sts	CLOSED	LTD-01
06/15/2020	TASK	Claim	ReminderReferred for Addend. to Both Peers (Post Rebuttal); Completed Yet?	APPEAL	CLOSED	LTD-01
06/15/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=397385067	APPEAL	CLOSED	LTD-01
06/16/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=397393350	APPEAL	CLOSED	LTD-01
06/17/2020	Field Update(Comm)	Communications	Email Incoming	422sts	CLOSED	LTD-01
06/17/2020	Field Update(Comm)	Communications	Email Incoming	422sts	CLOSED	LTD-01
06/22/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=397457813	APPEAL	CLOSED	LTD-01
06/25/2020	Notes	APPEALS	Management	422sts	CLOSED	LTD-01
06/25/2020	Notes	APPEALS	Management	422sts	CLOSED	LTD-01
06/25/2020	Notes	APPEALS	Management	422sts	CLOSED	LTD-01
06/25/2020	TASK	Claim	ReminderREBUTTAL DUE TODAY; Post Rebuttal, No Changes to Peer Reviews	APPEAL	CLOSED	LTD-01
06/25/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=397494428	APPEAL	CLOSED	LTD-01
06/25/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=397502753	APPEAL	CLOSED	LTD-01
06/25/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=397503170	APPEAL	CLOSED	LTD-01
06/25/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=397503173	APPEAL	CLOSED	LTD-01
06/25/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=397503287	APPEAL	CLOSED	LTD-01
06/25/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=397503288	APPEAL	CLOSED	LTD-01
06/29/2020	Notes	APPEALS	Management	422sts	CLOSED	LTD-01
06/30/2020	Field Update(Comm)	Communications	Email Outgoing	422sts	CLOSED	LTD-01

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Date	Type	Object Name	Description	Name	Status	Claim #
07/10/2020	Field Update	Appeals -> Reaffirmed Date	NEW: 07/10/20	422sts	CLOSED	LTD-01
07/10/2020	Field Update	Appeals -> Status Code	Changed to: Appeal Upheld Old value: Appeal Accepted/Pending	422sts	CLOSED	LTD-01
07/10/2020	Field Update	Appeals -> Appeal Received_date	NEW: 04/13/20	422sts	CLOSED	LTD-01
07/10/2020	Field Update	Claim -> Claim Status	Changed to: OPEN Old value: CLOSED	422sts	OPEN	LTD-01
07/10/2020	Field Update	Claim -> Claim Status Reason Code	Changed to: 32 Old value: 51	422sts	OPEN	LTD-01
07/10/2020	Transaction	Claim	ReOpen	422sts		LTD-01
07/10/2020	Transaction	Claim	Close	422sts		LTD-01
07/10/2020	Field Update	Claim -> Claim Status Reason Code	Changed to: 62 Old value: 32	422sts	CLOSED	LTD-01
07/10/2020	Field Update	Claim -> Claim Status	Changed to: CLOSED Old value: OPEN	422sts	CLOSED	LTD-01
07/10/2020	Notes	APPEALS	Management	422sts	CLOSED	LTD-01
07/10/2020	TASK (Proc)	Claim -> CLAIMLOB	DOCARRIVAL -> Document Arrival Task-Appeal Status Change	INT03	CLOSED	LTD-01
07/14/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=397671198	700gem	CLOSED	LTD-01
07/14/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=397671198	Claims Document	CLOSED	LTD-01
07/16/2020	TASK	Claim	Reminder1 Document Indexed	CE-MATRIX	CLOSED	LTD-01
07/27/2020	Notes	APPEALS	Management	422sts	CLOSED	LTD-01
10/02/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=398587300	Claims Document	CLOSED	LTD-01
10/02/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=398587300	700otj	CLOSED	LTD-01
10/02/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=398587300	700mka	CLOSED	LTD-01
10/02/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=398587301	Claims Document	CLOSED	LTD-01
10/02/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=398587301	700otj	CLOSED	LTD-01
10/02/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=398587301	700mka	CLOSED	LTD-01
10/05/2020	TASK	Claim	Reminder2 documents indexed	CE-MATRIX	CLOSED	LTD-01
10/08/2020	TASK	Claim	ReminderCall Law office to email full file	CE-LTD	CLOSED	LTD-01
10/08/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=398635890	Claims Document	CLOSED	LTD-01
10/08/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=398635890	700gem	CLOSED	LTD-01
10/08/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=398635890	700otj	CLOSED	LTD-01
10/08/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=398635891	Claims Document	CLOSED	LTD-01
10/08/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=398635891	700gem	CLOSED	LTD-01
10/08/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=398635891	700otj	CLOSED	LTD-01
10/08/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=398635892	Claims Document	CLOSED	LTD-01
10/08/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=398635892	700gem	CLOSED	LTD-01
10/08/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=398635892	700otj	CLOSED	LTD-01
10/09/2020	TASK	Claim	Reminder3 Documents Indexed	CE-MATRIX	CLOSED	LTD-01
10/09/2020	Notes	Claim	Management	428bwi	CLOSED	LTD-01
10/14/2020	Notes	Claim		428bwi	CLOSED	LTD-01
11/04/2020	Notes	Claim	Management	428bwi	CLOSED	LTD-01
12/11/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=399244722	Claims Document	CLOSED	LTD-01
12/11/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=399244722	700mmr	CLOSED	LTD-01
12/14/2020	TASK	Claim	Reminder1 document indexed	CE-MATRIX	CLOSED	LTD-01
12/28/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=399379634	700ral	CLOSED	LTD-01
12/28/2020	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=399379634	Claims Document	CLOSED	LTD-01
12/28/2020	TASK	Claim	Reminder1 Document Indexed	CE-MATRIX	CLOSED	LTD-01
04/06/2021	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=400415859	CE-LTD	CLOSED	LTD-01
04/07/2021	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=400428558	CE-LTD	CLOSED	LTD-01
04/07/2021	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=400429807	CE-LTD	CLOSED	LTD-01
04/07/2021	Notes	Claim	Management	428bwi	CLOSED	LTD-01
04/07/2021	TASK	Claim	Claim AssignmentNew Appeal has been assigned	QRM	CLOSED	LTD-01
04/08/2021	TASK	Claim	ReminderNew Appeal Assigned to you - Renata Mendenhall	APPEAL	CLOSED	LTD-01
04/08/2021	Notes	Claim		426kja	CLOSED	LTD-01
04/21/2021	Notes	Claim		422ssm	CLOSED	LTD-01
04/21/2021	Document		Second Appeal Letter	422ssm	CLOSED	LTD-01
04/21/2021	Field Update	Appeals -> Status Code	NEW: 2nd appeal rejected	422ssm	CLOSED	LTD-01
04/21/2021	Field Update	Appeals -> Appeal Received_date	NEW: 04/06/21	422ssm	CLOSED	LTD-01
04/21/2021	Notes	Claim		422ssm	CLOSED	LTD-01
04/21/2021	Field Update	Appeals -> Reaffirmed Date	NEW: 07/14/20	422ssm	CLOSED	LTD-01
04/21/2021	Notes	APPEALS		422ssm	CLOSED	LTD-01
04/21/2021	Field Update	Claim -> Claim Status Reason Code	Changed to: 32 Old value: 51	422ssm	OPEN	LTD-01
04/21/2021	Field Update	Claim -> Claim Status	Changed to: OPEN Old value: CLOSED	422ssm	OPEN	LTD-01
04/21/2021	Transaction	Claim	ReOpen	422ssm		LTD-01
04/21/2021	Transaction	Claim	Close	422ssm		LTD-01
04/21/2021	Field Update	Claim -> Claim Status	Changed to: CLOSED Old value: OPEN	422ssm	CLOSED	LTD-01
04/21/2021	Field Update	Claim -> Claim Status Reason Code	Changed to: 62 Old value: 32	422ssm	CLOSED	LTD-01
04/21/2021	Field Update(Comm)	Communications	Email Outgoing	422ssm	CLOSED	LTD-01
04/21/2021	TASK (Proc)	Claim -> CLAIMLOB	DOCARRIVAL -> Document Arrival Task-Appeal Status Change	INT03	CLOSED	LTD-01
05/06/2021	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=400730916	CE-LTD	CLOSED	LTD-01
05/10/2021	TASK	Claim	DocumentNotificationINCOMING DOCUMENT.; Filenet ID=400756185	CE-LTD	CLOSED	LTD-01
07/14/2021	Field Update	Litigation -> Status Code	NEW: Active	420sla	CLOSED	LTD-01
07/14/2021	TASK (Proc)	Claim -> CLAIMLOB	LITIGATION1 -> Litigation Status Changed	INT03	CLOSED	LTD-01

## Management Plan

Claim Event Number: 2019-09-17-0162

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